

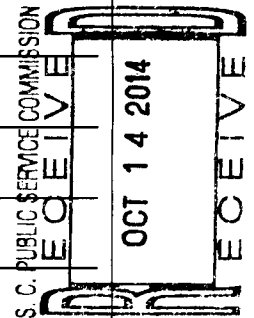
AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

2014 12 14

CERTIFICATED COMPANY INFORMATION

First Communications, LLC	
Company Name	FEIN/SSN 330-835-2323 (Corporate)
Dba/fka 3340 West Market Street	Telephone #
Mailing Address Akron, OH 44333	
City, State, Zip Code 3340 West Market Street	
Business Location Akron, OHIO 44333	Summit
City, State, Zip Code	County



REGISTERED AGENT INFORMATION

Registered Agent: National Corporate Research, Ltd
Mailing Address: 2 Office Park Court, Suite 103
Columbia, SC 29223
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

Margi Shaw, President

- A. **General Manager** (Include Address if different than above)
312-334-0083 / 866-540-8518 / mshaw@firstcomm.com
 Telephone Number / Facsimile Number / E-mail Address
Jeffrey Giannantonio
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
330-835-2459 / 866-540-8518 / jgiannantonio@firstcomm.com
 Telephone Number / Facsimile Number / E-mail Address
Jeffrey Giannantonio, Regulatory Affairs
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
330-835-2459 / 866-540-8518 / jgiannantonio@firstcomm.com
 Telephone Number / Facsimile Number / E-mail Address
800-274-1015
- C2. **Customer Contact** (Toll Free Number)
Mark Wons, V.P. Network Engineering & Operations 377 E Butterfield Rd, Lombard, Illinois 60148
- D. **Engineering Operations** (Include Address if different than above)
312-893-0295 / 312-893-0296 / mwons@firstcomm.com
 Telephone Number / Facsimile Number / E-mail Address
Customer Care
- E. **Test and Repair** (Include Address if different than above)
800-274-1015 / 888-274-1015 /
 Telephone Number / Facsimile Number / E-mail Address
Network Operations
- F. **Emergencies** (During Non-Office Hours)
877-274-6277 / 888-274-1015 / NOC@firstcomm.com
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. Sandi Murphy
Regulatory Officer (Include Address if different than above)
330-835-2664 / 866-798-1773 / smurphy@firstcomm.com
Telephone Number / Facsimile Number / E-mail Address
Sales Tax Associates
- H. **Dual Party Mailings** (Name)
4301 W William Cannon Drive; Suite B-150 #291; Austin, TX 78749
(Mailing Address)
512-301-1808 / 512-892-0108 / dant@salestaxassociates.com
Telephone Number / Facsimile Number / E-mail Address
Sales Tax Associates
- I. **Interim LEC Fund Mailings** (Name)
4301 W William Cannon Drive; Suite B-150 #291; Austin, TX 78749
(Mailing Address)
512-301-1808 / 512-892-0108 / dant@salestaxassociates.com
Telephone Number / Facsimile Number / E-mail Address
Sales Tax Associates
- J. **Universal Service Fund Mailings** (Name)
4301 W William Cannon Drive; Suite B-150 #291; Austin, TX 78749
(Mailing Address)
512-301-1808 / 512-892-0108 / dant@salestaxassociates.com
Telephone Number / Facsimile Number / E-mail Address
Sales Tax Associates
- K. **Gross Receipts Mailings** (Name)
4301 W William Cannon Drive; Suite B-150 #291; Austin, TX 78749
(Mailing Address)
512-301-1808 / 512-892-0108 / dant@salestaxassociates.com
Telephone Number / Facsimile Number / E-mail Address
Sales Tax Associates
- L. **Lifeline Mailings** (Name)
4301 W William Cannon Drive; Suite B-150 #291; Austin, TX 78749
(Mailing Address)
512-301-1808 / 512-892-0108 / dant@salestaxassociates.com
Telephone Number / Facsimile Number / E-mail Address

Jeffrey Giannantonio

This form was completed by

Regulatory Analyst

Title


Signature

/ 09/26/14

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC

Attn: Clerk's Office

Post Office Drawer 11649

Columbia, South Carolina 29211

And

Office of Regulatory Staff

Attn: Jeanne Gordon

1401 Main Street, Suite 900

Columbia, South Carolina 29201